

Hagley and Rubery SNT

Monthly News Letter

Welcome to this month's Safer Neighbourhood Team (SNT) newsletter from the Hagley and Rubery Safer Neighbourhood Team!

Our mission is simple: to keep you informed, involved, and safe. Every month, we share updates on crime prevention, patrol activity, and community initiatives. Your feedback shapes our priorities—so please keep talking to us.

Why It Matters

Community policing works best when residents and officers collaborate. By sharing what we've done and what's coming up, we aim to build trust and transparency. Every patrol, event, and enforcement action is designed to address concerns raised by you.

What to Expect

- Updates on community concerns and how they've been tackled
- Information on upcoming events and opportunities to engage with the team

Get Involved

Under our Local Policing Charter, residents are encouraged to share community concerns with their Parish Council. Your Safer Neighbourhood Team (SNT) works closely with Parish Councils to stay informed about local priorities. These concerns help shape the focus of our policing efforts, ensuring we tackle the issues that matter most to you.

Team contacts

- **SNT Team email:** hr.snt@westmercia.police.uk
- **Safer Neighbourhood Officer:** Sergeant 1436 Luke Jackson **Mobile:** 07773 051 262
- **Safer Neighbourhood Officer:** PC 22063 Matthew Dunton **Mobile:** 07929 721383
- **Police Community Support Officer:** PCSO 40215 Stuart Taylor **Mobile:** 07773045855
- **Police Community Support Officer:** PCSO 40345 Julie Garvey **Mobile:** 07970 544855
- **Police Community Support Officer:** PCSO 40647 Inez Brzozowska **Mobile:** 07974420493
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Sign up to Neighbourhood Matters ...



Neighbourhood Matters enables residents, businesses and community groups to keep in touch with local policing teams. You can choose exactly what type of alert you wish to receive and how you receive them; whether that be by email, text or telephone.

Sign up now at: www.neighbourhoodmatters.co.uk

What have the team been doing?

Crime Prevention Events Well Attended Across the Area

Your Safer Neighbourhood Team (SNT) has been busy delivering a series of crime prevention events across the local area, engaging with residents and offering practical advice to help keep our communities safe. Recent events were held at St Chad's Church in Rubery and outside Tesco Express in Barnt Green, where members of the public stopped by to speak with our PCSOs.

These sessions were very well attended, with residents keen to receive the latest crime prevention information, ask questions, and pick up useful tips directly from the team. Our PCSOs were on hand to offer guidance, share updates, and provide reassurance on local policing matters.

The SNT would like to thank everyone who took the time to attend and engage with us. Your involvement continues to strengthen the partnership between the police and the community we serve.



PCSO Garvey Visits Clent Parochial School

PCSO Julie Garvey from the Hagley and Rubery Safer Neighbourhood Team visited the staff and pupils of Clent Parochial School to talk about the role of the police and how local officers help keep communities safe.

During the visit, pupils were given the chance to try on a selection of police uniform and sit in a police vehicle, which proved to be a highlight of the session. The children were highly engaged throughout and thoroughly enjoyed the experience.

Reflecting on the visit, PCSO Garvey said:

“The children really enjoyed trying on the uniform and sitting in the police car with the lights on. Thank you to the staff and pupils at the school for such a warm welcome”

The SNT would like to thank Clent Parochial School for their warm welcome and looks forward to continuing this positive relationship with local young people.

Increased High-Visibility Patrols Reassure Rubery Community

The Rubery Safer Neighbourhood Team (SNT) has been carrying out increased high-visibility foot patrols along Rubery High Street in response to concerns around anti-social behaviour (ASB) and shoplifting in the area.

As part of this proactive policing approach, officers visited all local businesses, providing each with a short questionnaire asking whether they had noticed an increased police presence and whether crime had reduced as a result. The majority of businesses reported that the patrols have made a positive difference, helping to deter offenders and improve feelings of safety within the community.



These enhanced patrols form part of the SNT's ongoing commitment to protecting residents and supporting local businesses. By maintaining a visible presence, officers aim to prevent crime, respond quickly to incidents, and provide reassurance to those who live and work in Rubery.

The team will continue listening to community concerns and working closely with partners to keep Rubery safe.

PCSOs Conduct Speed Enforcement to Keep Roads Safe

PCSOs from the Hagley and Rubery Safer Neighbourhood Team have been out across the area conducting targeted speed enforcement operations at several key locations identified through parish priorities and community concerns.

So far this month, over 19 drivers have been captured exceeding the speed limit by our enforcement camera. These operations are part of our ongoing commitment to tackling speeding—an issue regularly raised by residents—and ensuring safer roads for everyone.



The team will continue to monitor speeding hotspots, adding new locations of concern as they are reported, and working closely with partners and the community to reduce dangerous driving. Our visible presence and proactive enforcement aim to reassure residents that we are actively working to keep their neighbourhoods safe.

The SNT remains committed to protecting the community, responding to concerns, and making our roads safer for all road users.

Multi-Agency Visit to Hagley Retailers Strengthens Community Safety Efforts

PC Matt Dunton recently took part in a multi-agency visit to Hagley retailers, accompanied by Councillor Steve Colella, as part of ongoing work to tackle shoplifting and enhance local crime prevention.

**REPORT
ANTI-SOCIAL
BEHAVIOUR**

During the visit, officers and partners spoke directly with a number of shop owners and staff to understand the challenges they are currently facing. These conversations provided valuable insight into recent incidents, patterns of offending, and the wider impact shoplifting has on local businesses.

Police offered tailored crime-prevention advice, including practical steps retailers can take to deter offenders and improve incident reporting. The visit also helped to strengthen relationships with the retail community, rebuilding confidence in reporting concerns to the police so that swift and effective action can be taken.

Reassurance to the Community

West Mercia Police remains fully committed to protecting both local businesses and the wider community. These visits form part of our ongoing approach to:

- Increase visibility in key retail areas
- Work collaboratively with partners and local councillors
- Identify and target repeat offenders
- Encourage prompt reporting to ensure timely responses
- Offer practical guidance to prevent crime before it occurs

By working together, we aim to create a safer environment for retailers, their staff, and the residents who rely on these local services. Further visits and community engagement activities are planned as part of our ongoing commitment to keeping Hagley safe.

Cold Mornings – Keep Your Vehicle Safe

As temperatures drop, we often see an increase in opportunistic vehicle thefts during early morning defrosting. While overall vehicle crime remains low across West Mercia, every winter offenders target cars left running on driveways with the keys still in the ignition. Even stepping inside for “just a moment” to grab a bag or finish a coffee can provide the perfect opportunity for a thief.

Not only is your vehicle at risk — if your house keys are taken at the same time, offenders could gain access to your home. Many insurance companies may also refuse to pay out if a vehicle is stolen while left unattended with the engine running.

Freeze Out Car Thieves This Winter

- **Use de-icer and a scraper** to clear your windscreen — it’s quicker than you think.
- **Always stay with your vehicle** while the heater de-mists the glass.
- **Never leave your car running unattended**, even on your own driveway.
- **Allow extra time on frosty mornings** so you’re not tempted to take risks.
- **Keep house keys secure** and avoid leaving them in the ignition.
- **Be vigilant in your neighbourhood** — report any suspicious activity to police.



Your Safer Neighbourhood Team is committed to keeping our communities safe throughout the winter months. By taking a few simple steps, you can help prevent crime and ensure your vehicle isn’t an easy target.

General feedback – The SNT PCSO's continues to hold regular 'Drop-in' police surgeries throughout the SNT area. Also, part of our commitment to help reduce crime and prevent re-victimisation of Burglaries and vehicle thefts. SNT PCSO's are continuing to victims of these types of crimes and provide them with FREE SmartWater property marking kits, and vehicle Faraday pouches which can be used to store the vehicle key fobs – preventing the wireless signal from being detected by vehicle thieves.

Due to the large rural area within the SNT's boundary, PC Head (from Alvechurch & Wythall SNT) is our lead in 'Livestock Crime'. Officers and PCSO continue to actively patrols our rural farms and areas in help deter and prevent livestock thefts.

Information on upcoming events and opportunities to engage with the team

Your local Safer Neighbourhood Team (SNT) is holding several 1-2-1 drop-in surgeries over the coming months.

If you have concerns, need crime prevention advice, or just want a chat with an officer, feel free to attend one of the sessions listed below.

- *Wed 4th Feb – Windmill café, Waseley country park 10:00 – 11:00*
- *Fri 6th Feb – Rubery police station 18:00 – 19:00*
- *Sat 7th Feb – Lickey hills golf course 12:00 – 13:00*
- *Sat 8th Feb – Lickey hills visitor centre 13:00 – 14:00*
- *Sat 14th Feb – Clent connect café 11:00 – 12:00*
- *Sat 14th Feb – Bike marking @ Windmill café, Waseley country park 12:00 – 14:00*
- *Sun 15th Feb – Rubery police station 18:00 – 19:00*
- *Mon 16th Feb – Lickey hills visitor centre 15:00-16:00*
- *Wed 18th Feb – Lickey hills golf course 12:00 – 13:00*
- *Sun 22nd Feb – Windmill café, Waseley country park 11:00 – 12:00*
- *Mon 23rd Feb – Hagley library 12:00 – 13:00*
- *Mon 23rd Feb – Rubery police station 13:00 – 14:00*
- *Thu 26th Feb – Lickey hills visitor centre 14:00-15:00*
- *Sat 28th Feb- Farmfoods in Rubery 14:00-15:00*

Can't make it? Email us at hr.snt@westmercia.police.uk and we can try to arrange a convenient time to visit you.

A graphic consisting of a dark blue rectangle with the text "Police Surgery" in white, and a smaller red rectangle to its right.

Police Surgery

Report crime online at:
www.westmercia.police.uk/report



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